

An exciting opportunity has arisen within Australia's fastest growing forex trading and education service provider - ACY Securities.

At ACY Securities we offer our clients a comprehensive range of training options and strategies that are suitable for both beginners and experienced traders.

Your role will be acting as first point of contact to our clients. You will be dealing with existing and potential clients on daily basis.

Your Main Responsibilities:

1. Receiving calls and online inquiries from our existing and potential clients.
2. Address their trading questions and issues.
3. Create leads into our CRM system.
4. Identifying referral opportunities from existing clients.
5. Managing online communications with clients through various channels.
6. Liaise with internal team to produce best service for clients.

The Requirements

1. You need to be flexible with working hours (different shifts).
2. You need to be mentally strong enough to handle pressure.
3. Minimum 12 months customer service or sales experience is preferred.
4. You need to have strong interest in the financial market.
5. You need to be able to type and speak Chinese.

The Offer

This is a full time position. You will be trained by the most experienced mentor in the industry. International travel and working opportunities may be offered depends on individual performance.

If you have the above skills and experiences, and believe you can make the difference, please send us your Resume and Cover Letter with this application to address above selection criteria.